

AIS 3.2.1 INSTALLATION GUIDE

FOR X-MIND TRIUM PAN/CEPH READY/CEPH VERSION



AIS 3.2.1 INSTALLATION GUIDE X-MIND TRIUM PAN/CEPH READY/CEPH VERSION • (14) • 10/2019 • NAISEN010H

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1) INTRODUCTION

This document contains the setup and the configuration of the Workstation with Acteon Imaging Suire 3.2.1 software or higher for X-MIND trium Pan /Ceph tomograph.

This manual is intended only for new installation of the Acteon Imaging Suite 3.2.1 software on a brand-new X-MIND trium, and not for the upgrade of a previous version.

Please follow all the instruction included in this manual to correctly install the new version of the software.

Changing some options in the installation could affect the right functionality of Acteon Imaging Suite software, generating some faults.

2) COMPONENT PROVIDED WITH X-MIND TRIUM PAN/CEPH

I.1. USB STICK

- 1. DOCUMENTATION
- 2. AIS INSTALLATION 3.2.1 (This folder contains AisSetupManager_v3.2.1.exe)
- 3. NEW HAMAMATSU DCAM SETUP
- 4. TRIUM CONFIG INSTALLER
- 5. DRIVERS INTEL Gbit

I.2. PC 2D (OPTIONAL)

We can provide the PC 2D with X-MIND trium PAN/CEPH, that is an optional.

PC 2D can be provided with the following possibilities:

- PC 2D customized for specific SN of X-MIND trium
 Check label on PC 2D: label must report the same SN as X-MIND trium;
- 2. PC 2D NOT customized

Check label on PC 2D: label must report the generic SN XT00000C;

I.3. INTEL CT 1000 PRO (OPTIONAL)

INTEL CT 1000 PRO is not included (optional). Necessary for installation on PC supplied by customers

3) WORKSTATION MINIMUM REQUIREMENTS

IT'S MANDATORY TO RESPECT WORKSTATION MINIMUM REQUIREMENTS

Please, take care about workstation minimum requirement to avoid faults, errors, malfunctions and/or problem during the installation, connection and use of X-MIND trium.

THE CHOICE OF WORKSTATION/SERVER FOR X-MIND TRIUM PAN/CEPH, OR OTHER VERSIONS OF X-MIND TRIUM PROVIDED WITHOUT WORKSTATION, IS UNDER CUSTOMER RESPONSIBILITY. A WRONG CHOICE, WITHOUT RESPECTING MINIMUM REQUIREMENT, WILL NOT BE UNDER ACTEON GROUP RESPONSIBILITY.

WORKSTATION:

- MAC Workstations are not supported
- Virtual machines installation is not tested and not permitted

OPERATIVE SYSTEM:

- Microsoft Windows 7 64 bits
- Microsoft Windows 10 professional 64 bits

HARDWARE REQUIREMENTS:

- Processor: INTEL i5 or superior
- RAM: 8 GB
- Hard Disk: 1TB 7200 rpm or superior
- Network Cards: <u>2 LAN network boards needed</u>: one of them can be already present on the motherboard and can be used only for network access. The second one MUST be **INTEL CT** <u>1000 pro (provided as OPTIONAL for X-MIND trium PAN/CEPH) and MUST be used for the connection between X-MIND trium and workstation</u>

Avoid using a wireless network card on the workstation: fast connection network (LAN type) are needed to share the patient exams with the client PCs. Due to this, a Wi-Fi network card could be too slow to transfer patient exams with client PCs.

- Graphic card: OPEN GL 2.1 compatible (suggested an NVIDIA GT/GTX)
- Monitor: minimum width 1600 x height 1024 it is suggested to use higher resolutions for optimal planning (full HD: 1920 x 1080)

ADMINISTRATION RIGHTS:

• Always take care to be the administrator of the workstation and log in as the same user of the Acteon Imaging Suite installation.

OTHER SOFTWARE:

- If you install an antivirus or firewall or internet security in the workstation, take care of these specific:
 - All the Acteon Imaging Suite processes have to be excluded in the AV exclusion list
 - All the ports used by Acteon Imaging Suite Server (from 51000 to 51020, and 6543) have to be opened in the firewall
 - All the ports 6178, 9229, 9779 have to be opened to permit the communication between X-MIND trium and Workstation
 - If you face other problems or you are not able to configure AV or firewall, please disable them.

4) AIS SETUP MANAGER



This setup will install the Acteon Imaging Suite "Base Installer", the "Server Installer" and the "Client Installer". These installations are needed to properly set the X-MIND trium.

-If you have the label on the PC 2D with SN XT000000C, you can pass to Chapter 10. -If you have the label on the the PC 2D the same SN of the X-MIND trium you can pass to Chapter 11.



? ×	
 Ais Setup Manager Setup Select Components Please select the components you want to install. AIS Requirements Ais Setup Manager Ais Setup Manager setup files Default Select All Deselect All Next Cancel 	Click "Next". "Ais Setup Manager" checkbox has to be flagged.
 ? × Setup Manager Setup License Agreement Please read the following license agreement. You must accept the terms contained in this agreement before continuing with the installation. ACTEON GROUP DISCLAIMER AIS de Götzen® S.r.I a company of Acteon Group, grants a limited, non-exclusive and non-transferable license to use this software, for personal or internal business purposes. I accept the license. I do not accept the license. Next 	Accept the license agreement then click on "Next".
? × ←	Click "Next".

? × ← B Ais Setup Manager Setup Ready to Install Setup is now ready to begin installing Ais Setup Manager on your computer. Show Details Install Cancel	Click on "Install" to continue.
? ×	Wait the completion of the installation
? X K Ais Setup Manager Setup Completing the Ais Setup Manager Wizard Click Finish to exit the Ais Setup Manager Wizard. Finish	Click "Finish".



The screen as in the picture will appear.

5) SERVER INSTALLER



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? ×	
← 🔯 Ais Base Installer v3.2.1 Setup	
Start Menu shortcuts	
Select the Start Menu in which you would like to create the program's shortcuts. You can also enter a name to create a new folder.	
AIS	Click "Next"
Accessibility Accessories Administrative Tools AlS AlS3DApp Hamamatsu	CHUR NEXT.
Next Cancel	
2 ×	
C S Ais Base Installer vs.2.1 Setup	
Ready to Install	
Setup is now ready to begin installing Ais Base Installer on your computer.	
Show Details	Click on "Install" to continue
	Click off Install to continue.
Install Cancel	
? ×	
Kis Base Installer v3.2.1 Setup	
Installing Ais Base Installer	
57%	
Installing component Ais Database	
Show Details	Wait the completion of the installation.
Total Court	
Install Cancel	

? X Completing the Ais Base Installer Wizard Click Finish to exit the Ais Base Installer Wizard. Finish	Click "Finish".
? X Setup - AIS Welcome to the AIS Setup Wizard. Next Quit	Following the Database installation, the setup window for AIS software will appear, click on "Next" to proceed.
? ★ ★ Section Imaging Suite Setup Installation Folder Please specify the folder where AIS will be installed. C:\u03e4ISsoftware Browse Next Cancel	Don't change the destination folder and click "Next".

? ×

← 🔯 Acteon Imaging Suite Setup Select Components Please select the components you want to install. AIS Requirements AIS 2D App Select from the list the drivers needed for This component will occupy approximately 100.01 MiB on your hard disk drive. AIS 2D App installation: Tools, AIS Main Components and > 🗹 Tools > 🗹 AIS Main Components Trium drivers are mandatory. ✓ ☐ Intraoral X-Ray Devices Sopix 2 Sopix 2 Pspix 2 Pspix 2 Pspix Check these options if you want to install other Acteon equipment connected to the □ Prime ☑ Trium workstation (Intraoral X-Ray Devices and Others Devices Sopro Video Other Devices). Click on "Next". Default Select All Deselect All Next Cancel ? ×

Acteon Imaging Suite Setup

License Agreement

Please read the following license agreement. You must accept the terms contained in this agreement before continuing with the installation.

ACTEON GROUP DISCLAIMER AIS		^
de Götzen® S.r.I. – a company of Acteon G non-transferable license to use this softwar purposes. Customer acknowledges and agrees that n	roup, grants a limited, non-exclus re, for personal or internal busine o one else, including, without limit	sive and ss ation, its
 I accept the license. 		
 I do not accept the license. 		
	Next	Cancel

Accept the license agreement then click on "Next".

	? ×	
← 🛛 🔂 Acteon Imaging Suite Setup		
Start Menu shortcuts		
Select the Start Menu in which you would like to create the program's sho enter a name to create a new folder.	rtcuts. You can also	
AIS		
Accessibility	^	Click "Next".
Administrative Tools		
AIS		
Hamamatsu		
Maintenance Notepad++	~	
Next	Cancel	
	? ×	
← 🛛 🔯 Acteon Imaging Suite Setup		
Ready to Install		
Setup is now ready to begin installing AIS on your computer.		
Show Details		
		Click on "Install" to continue.
Instal	Cancel	
	? ×	
Installing AIS		
	3%	
Installing component AIS Requirements		
T		Wait the completion of the installation
Show Details		

Install Cancel

During the installation, due to the other Acteon products options checked, the setup will install the selected drivers.



At the end of the drivers installation, the software will propose you to restart the PC: **DO NOT RESTART IT**, select 'Restart later' and continue the installation.

? ×

🔯 Acteon Imaging Suite Setup

Completing the AIS Wizard

Click Finish to exit the AIS Wizard.

You must reboot your computer for the changes to take effect.

Click "Finish" to complete the process.

Finish



To ensure read-write rights for the network users, open the AIS Configurator application, then go on Configurator -> Common Configurator -> File System and click on "Add AisClient Permission" button.

This can take a while depending on the size of the Database.

Click on "OK" once finished.

6) CLIENT INSTALLER

🕄 Ais Setup Manager — 🗆 🗙	
Server Installer. Installs AIS software, the data storage and the drivers to acquire images with Acteon extraoral and intraoral imaging devices. Be aware that only one server can be installed on the network.	
Client Installer. Installs AIS software, the remote access to the data storage and the drivers to acquire images with Acteon extraoral and intraoral imaging devices. Be aware that a server must be installed on the network before installing a client.	Click on "Client installer".
Ais Setup Manager v3.2.1	
? ×	
🐼 Acteon Imaging Suite Client Setup	
Seture AIS Client	
Setup - AIS Client	
	Setup window will appear, click on "Next" to proceed.
Next Quit	
? ×	
Installation Folder	
Please specify the folder where ALS Client will be installed. C:\AISsoftware Browse	
	"Next".
Next Cancel	

?	X
🗧 🔯 Acteon Imaging Suite Client Setup	
Select Components	
Please select the components you want to install. ✓ AIS Requirements ✓ AIS 2D App > ✓ Tools ✓ Intraoral X-Ray Devices ✓ AIS 2D App This component will occupy approximately 100.01 MiB on you hard disk drive.	Select from the list the drivers needed for installation: Tools, AIS Main Components and Trium drivers are mandatory.
 Sopix 2 Pspix 2 Pspix 2 Extraoral X-Ray Devices Prime Remote Trium (64 bits) Others Devices 	Check these options if you want to install other Acteon equipment connected to the workstation (Intraoral X-Ray Devices and Other Devices).
Default Select All Deselect All Next Cancel	Click on "Next".







At the end of the drivers installation, the software will propose you to restart the PC: **DO NOT RESTART IT**, select 'Restart later' and continue the installation.

Click "Finish" to complete the process. At the end of the installation, reboot your PC.

After the installation is completed, refer to chapter 7 to configure the Client.

7) AIS PUBLIC CONFIGURATOR

Take care of the hardware error (which are critical for the correct functionality of the software).



At the end of the installation, AIS Client Configurator will automatically open. Click on Server tab.

To configure the server location, insert IP address.

Take care of the IP class, that needs to be the same for both the machines.

Leave blank field for port used (default 51000) unless the port is already used by other services/processes in the network.

Check connection (clicking on "Connection Test") and if successful proceed with next step.

Click on Database tab.

Cance



tem Memory

Database connection

Leave blank field for port used (default 6543) unless the port is already used by other services/processes in the network.

Check connection (clicking on "Connection Test") and if successful proceed with next step.

Click on Modality tab.

Click on AIS Client Requirement to check the PC hardware configuration. Click "Start" button.



At the end of the test, the tool will give you a response about the efficiency of the machine and some warning (if needed) about the connection with the server or the database.

Avoid to use a wireless network card on the client: fast connection network (LAN 1 Gbit/s suggested) is needed to share the patient exams with the clients PCs. Due to this, a WiFi network card could be too slow to transfer patient exams with clients PCs.

If you install an antivirus or firewall or internet security in the workstation, take care of these specific:

- All the Acteon Imaging Suite processes have to be excluded in AV the exclusion list.

- All the ports used by Acteon Imaging Suite (from 51000 to 51020, and 6543) have to be opened in the firewall.

- If you face other problems or you are not able to configure AV or firewall, please disable them.

8) DCAM INSTALLATION

Install the new DCAM as following:

ize ▼ Share with ▼ Burn New folder	E • FL @	1
vorites Name DCAMAPI Dexhtop DCAMAPI Downloads DCAMAPI Decent Place Different Place DCAMADI-05 Gigf_x64_mintsal.bat Draries DCAM_2012-05 Gigf_x64_mintsal.bat Decuments Documents Documents Documents Platures Discover Videos omputer Local Disk (C) ESTORE (D) 2016/1121-yakkety-ar	Date modified Type Size 25/01/20121439 File folder 1 20/06/2010.0040 Setup Information 1 00/12/2014 Setup Information 1 25/06/2010.0040 Windows Installer 2.344 KB 25/01/2017.1604 Windows Installer 2.344 KB 01/12/2012.0043 Application 26 KB 08/12/2015.1303 Application 26 KB 08/12/2015.03:21 Configuration sett 4 KB	Launch from the provided USB stick / Hamamatsu/DCAM- API_ver.18.8.5609 folder fi the SETUP executable.
DCAM-API Setup	IEEE 1394 Camera Active Silicon FireBird / Phoenix USB Camera GigE Camera for Flat Panel Sensor	The setup application will allow you to choose the installation type: choose Gi Camera for Flat Panel
DCAM-API Setup DCAM-API DCAM-API	IEEE1394 Camera Active Silicon FireBird / Phoenix USB Camera GigE Camera for Flat Panel Sensor Tools Others	The setup application will allow you to choose the installation type: choose Gi Camera for Flat Panel Sensor , then click on "Next accept the License Agreement and click on "Install".









When the installation is finished, you don't need to set the configuration of the driver.



9) NETWORK CARD INTEL CT CONFIGURATION

- 1. Install from the provided USB stick the INTEL CT network driver.
- 2. From network connection properties set TCP/IP internet protocol with persistent IP address as follow:

TRIUM - DO NOT MODIFY Properties	Internet Protocol Version 4 (TCP/IPv4) Properties 8 8	T
Networking Shaining Connect using: Connect using: Connect using: Connection uses the following Adapter Configure This connection uses the following items: Configure This connection uses the following items: Configure This connection uses the following items: Configure Configu	Internet Protocol Version 4 (TCP/IPv4) Properties General You can get IP settings assigned automatically if your network supports this capability. Offerwise, you need to ask your network administrator for the appropriate IP settings. Obtain an IP address automatically Gotain an IP address automatically Gotain an IP address: IP	Set NIC IP address to 192.168.111.4 Set Subnet mask to 255.255.255.0
		Rename the NIC connection to the EUT as " TRIUM – NOT TO MODIFY ".



From **Control Panel** -> **Device Manager** select the Network Interface Card you want to setup (this is the NIC that will be exclusively connected to X-MIND trium). Right click and select "Properties".

feaming	VLANs	Boot C	Options	Driver	Details	Resources
General	Link S	Speed	Adv	anced	Power N	lanagement
varanca vadvei zettilitis						
- 11 in mar						
jettings: Gigabit Ma Interrupt M	ister Slave 1	Mode		Valu	e: 14 Bytes	•
èettings: Gigabit Ma Interrupt M Jumbo Pao	ister Slave f loderation sket	Mode		Valu ▲ 90	e: 14 Bytes	•
Settings: Gigabit Ma Interrupt M Jumbo Pao Jarge Sen Large Sen Locally Ad	ister Slave h loderation sket d Offload V: ministered A	4ode 2 (IPv4) 2 (IPv6) ddress		Valu 90	e: 14 Bytes	•

Set the following: **Advanced -> JUMBO PACKET** to **9014** Bytes and click **OK** to save changes.





Teaming	VLANs	Boot Options	Driver	Details	Events
General	Link Spe	eed Adv	anced	Power Man	agement
Settings:			Value	1	
Settings: Log Link S Maximum P Packet The Performance Receive Si TCP/IP Off TCP/IP Off	are Even lumber of FISS aty & VLAN e Options de Scaling loading Optior	S Queues	2Q	ienes	V

Advanced -> Max Number RSS Queues to 2 Queues and click OK to save changes.

Teaming	VLANs	Boot O	ptiens Drive	r Details	Events
General	Link Sp	eed 🤇	Advanced	Power Man	agement
<u>S</u> ettings:				ue:	
Settings: Log Link S Maximum P Packet Pric	tate Event		s^P	ue: acket Priority En	able 🗸
Settings: Log Link S Meximum P Performant Receive Si TCP/IP Off TCP/IP Off	tate Event tumber of NS only & VLAN te Options de Scaling loading Option	ns		ue: acket Priority En	able 🗸

Advanced -> Packet Priority & VLAN to Packet Priority Enable and click OK to save changes.

Intel(R) 82574L Gigabit Ne Teaming VLANs Boot O General Link Speed	twork Co	nnecti	on #2 Pro Details Power Mana	Events
Advanced Adapt	ter Settings			
Settings: Log Link State Event Maximum Number of RSS Queue Pactor Provide VALAN Reformance Options TCP/IP Offloading Options Was for Link <	s ^	<	<u>P</u> roperties	
Performa	ance Opt	ions		×
Settings: Adaptive Inter-Frame Spacing Flow Control Interrupt Moderation Rate Receive Buffers	<	dide: 2048	>	•
Transmit burrers		1	Use <u>D</u> efault	
Performa	ance Opti	ions		×
Settings:		de:	_	
Adaptive Inter-Frame Spacing	E	xtreme		~
Interrupt Moderation Rate		-		
Receive Buffers				
		l	Jse Default	
el(R) Gigabit CT Desktop Adapte	r Propertie	25		×
Teaming VLANs Boot Optio	ons Drive	er [etails F	esources
General Link Speed	Advanced		Power Man	agement
Power Saver and	Wake on L4	AN Optic	ons	
Power Saver Options:				
Reduce link speed during star	ndby			
Wake on LAN:				
👿 Wake on Magic Packet				*
Wake on Pattern Match		2427		
wake on Magic Packet from p	oower off sta	Ble		
Reduce link speed during standby	1.			
Sets the adapter to negotiate the to save power while the comput	e low est pos ter is in stan	ssible s ndby mo	peed setting de.	
NOTES: Wake on Magic Pac must be enabled for Wake on Maoic Pac	ket or Wake • this option ket from boy	on Dire to func wer off	cted Packe tion. state has	t +
	ſ	OK		Cancel
	L	01		

Advanced -> Performance Options -> Properties

Receive Buffers to 2048.

Interrupt Moderation Rate to EXTREME.

Set the NIC **Power Management** as follows: uncheck the **Reduce link speed during standby** in the **Power Saver Options** and click "OK" to save changes.

10) X-MIND TRIUM VARIABLE CONFIGURATION SERVICE

After the installation of Acteon Imaging Suite software, run this tool to transfer and configure the X-MIND trium variable data setting in the workstation. This operation is mandatory to have the X-MIND trium calibration data and factory test data saved in the workstation. Without this data setting, the machine will not be

Run TriumConfig_Installer_v1.4, double clicking on the setup file.





Click on "Next" to proceed with the installation path.

Don't change the installation path, or the equipment will not be functional.



11) CONFIGURATION AIS SERVICE FOR WORKSTATION USER

- 1. In Acteon Imaging Suite software, you don't have to configure the Acteon Imaging Suite service, because it's configured during the installation of the software.
- 2. <u>Take care to log in with the same user of the installation</u> to have the right access to the service pre-installed.

12) CEPH INSTALLATION ON A CEPH READY TRIUM

- 1. Please refer to 'SERVICE MANUAL' for the CEPH hardware connection, configuration and calibration.
- 2. If you need more information, please contact AFTER SALES ITALY department.

13) AIS LOG MANAGER

AIS LOG MANAGER is the utility which allow you to export the log file from X-MIND trium workstation, in order to evaluate the functionality of the equipment, error messages or eventual failures.

- 1. The program configuration should be done by an administrator of the program and is normally done at the installation of the AisLogManager, but if you must change the settings, please proceed in this way.
- 2. Open the program and login with the following credential:

User name: 'service'

Password: 'service

Then proceed selecting 'program configuration' tab



3. Choose the language accordingly with country of installation.



4. LOG files configuration

🏀 Program Configuration		? ×	
	Log File		
Language Log File	Log File Parameter File Dimension (in MB) 1 DataBase Log Device Log		 File Dimension: maximum dimension of the log file. Database Log: if checked the program will log the database information. Device Log: if checked the program will log the device information.
	ОК	Cancel	

5. After the configuration, if it's needed, proceed with the following procedure, in order to acquire the logs of the machine:

Click on the icon below, then follow the next instructions



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- 6. Press the Start button to begin the export process.
- 7. A zip file will be created in the folder you chose, including all the log you have selected.